

## What Can I Do at a Disaster Recovery Center?

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DR-4559-4570-LA / FS 010

FEMA Drive-Thru Disaster Recovery Centers (DRCs) are accessible mobile offices set up in parishes affected by Hurricanes Laura and Delta. They are in convenient spots to allow safe COVID-19 compliant interactions with FEMA staff. Masks or face coverings are required for service. Survivors remain in their cars. A specialist wearing a mask will receive documents through the car window and return them.



Sulphur Drive-Thru DRC (*Robert Kaufman/FEMA*)

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You can visit a DRC to learn more about FEMA disaster and recovery assistance. You may also get help to do the following:

- Apply for assistance.
  - Learn the status of your FEMA application.
  - Understand any letters you get from FEMA.
  - Find housing and rental assistance information.
  - Get answers to questions or resolve problems.
  - Get referrals to agencies that may offer other assistance.
  - Learn about Small Business Administration (SBA) loan programs.
  - Lake Charles Civic Center Drive-Thru DRC (*Robert Kaufman/FEMA*)
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**FEMA**



Lake Charles Civic Center Drive-Thru DRC (Robert Kaufman/FEMA)

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No appointments are necessary. Hours of operation are 8 a.m. to 5 p.m. Monday through Friday, 10 a.m. to 3 p.m. Saturday and closed on Sunday.

Here's a site that can help you find the locations, hours, and services of DRCs near you:

<https://egateway.fema.gov/ESF6/DRCLocator>

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For the latest information on hurricane Laura, visit [fema.gov/disaster/4559](https://fema.gov/disaster/4559). Or, for hurricane Delta, visit [fema.gov/disaster/4570](https://fema.gov/disaster/4570). Follow the FEMA Region 6 Twitter account at [twitter.com/FEMARegion6](https://twitter.com/FEMARegion6).

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